

QUICK START GUIDE

L243*DB / W243*DB LED backlight LCD TV



TOSHIBA Leading Innovation >>> CONTENTS

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This Quick Start Guide is designed to show you how to connect and tune in your Toshiba TV and to operate the most commonly used functions.

During the life of your TV firmware updates will be made available to ensure that your TV maintains optimum performance:

If your TV is connected to the internet, firmware will be automatically made available.

If your TV is not connected to the internet, you can download the latest version of firmware from

www.toshiba-om.net/firmware.php

If you want to view advanced functions of your TV, you can do so by visiting

www.toshiba-om.net

SUPPORT



PLEASE VISIT: WWW.TOSHIBA.CO.UK/TV-DVD-SUPPORT

OR CONTACT THE TOSHIBA CUSTOMER HELPLINE ON 0871 495 0730

Register your TV online at: www.toshiba.co.uk/registration

NOTE

Provides you with key information. Please read before using your Toshiba TV.

- TV image shown may differ from your TV.
- TV On Screen Display (OSD) may differ slightly than the image shown in this manual.
- TV's menu structure may differ slightly than that shown.

Toshiba estimates that the initiative of making the advanced functions available online will save over 100,000 trees per year (6.5 Million Kg CO₂).

If you wish to view the advanced functions but do not have access to a computer or the internet then please contact your local quick start guide Helpline number.

Contact details are shown on the back of this book.

1. SAFETY PRECAUTIONS

This equipment has been designed and manufactured to meet international safety standards but, like any electrical equipment, care must be taken to obtain the best results and for safety to be assured. Please read the points below for your own safety. They are of a general nature, intended to help with all electronic consumer products, and some points may not apply to the goods you have just purchased.

Mains Supply

The set should be operated only from a 220-240 V AC 50Hz outlet. DO ensure that the television is not standing on the mains lead. DO NOT cut off the mains plug from this equipment, this incorporates a special Radio Interference Filter, the removal of which will impair its performance. In the UK, the

fuse fitted in this plug is approved by ASTA or BSI to BS1362. It should only be replaced by a correctly rated and approved type. IF IN DOUBT PLEASE CONSULT A COMPETENT * ELECTRICIAN.

Air Circulation

Leave more than 10cm clearance around the television to allow adequate ventilation. This will prevent overheating and possible damage to the television. Dusty places should also be avoided.



Heat Damage

Damage may occur if the television is left in direct sunlight or near a heater. Avoid places subject to extremely high temperature or humidity. Place in a location where the temperature remains between 5°C min. and 35°C max.



Warning



To prevent the spread of fire, keep candles or other open flames away from this product at all times.

Do

DO read the operating instructions before you attempt to use the equipment.

DO ensure that all electrical connections (including the mains plug, extension leads and interconnections between pieces of equipment) are properly made and in accordance with the manufacturers' instructions. Switch off and withdraw the mains plug before making or changing connections.

DO consult your dealer if you are ever in doubt about the installation, operation or safety of your equipment. **WARNING:** To prevent injury, this apparatus must be securely attached to a solid base in accordance with the installation instructions.

DO be careful with glass panels or doors on equipment.

DO educate children about the dangers of climbing on furniture to reach the television and its controls. **DO** setup the unit so that no one will trip over the flex.

DO NOT

DON'T remove any fixed cover as this may expose dangerous voltage.

DON'T obstruct the ventilation openings of the equipment with items such as newspapers, tablecloths, curtains, etc. Overheating will cause damage and shorten the life of the equipment.

DON'T allow electrical equipment to be exposed to dripping or splashing or objects filled with liquids, such as vases, to be placed on the equipment.

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DON'T place hot objects or naked flame sources, such as lighted candles or nightlights on, or close to equipment. High temperatures can melt plastic and lead to fires.

DON'T use makeshift stands and NEVER fix with wood screws.

DON'T leave equipment switched on when it is unattended, unless it is specifically stated that it is designed for unattended operation or has a standby mode. Switch off by withdrawing the plug, and make sure your family knows how to do this. Special arrangements may need to be made for people with disabilities.

DON'T continue to operate the equipment if you are in any doubt about it working abnormally, or it is damaged in any way – switch off, withdraw the mains plug and consult your dealer.

DON'T touch the aerial connector.

DON'T pull on the flex when disconnecting the unit from the wall socket.

WARNING - excessive sound pressure from earphones or headphones can cause hearing loss.

ABOVE ALL - NEVER let anyone, especially children, push or hit the screen, push anything into holes, slots or any other openings in the case.

NEVER guess or take chances with electrical equipment of any kind - it is better to be safe than sorry.

THE MAINS PLUG IS USED AS THE DISCONNECTING DEVICE AND THEREFORE SHOULD BE READILY OPERABLE.

> 2. IMPORTANT INFORMATION

Where to install

Locate the television away from direct sunlight and strong lights. Soft, indirect lighting is recommended for comfortable viewing. Use curtains or blinds to prevent direct sunlight falling on the screen.

Place the TV on a stable, level surface that can support the weight of the TV.

Exclusion Clause

Toshiba shall under no circumstances be liable for loss and/or damage to the product caused by:

- 1 fire;
- 2 earthquake;
- 3 accidental damage;
- 4 intentional misuse of the product;
- 5 use of the product in improper conditions;
- 6 loss and/or damage caused to the product whilst in the possession of a third party;
- 7 any damage or loss caused as a result of the owner's failure and/or neglect to follow the instructions set out in the quick start guide;
- 8 any loss or damage caused directly as a result of misuse or malfunction of the product when used simultaneously with associated equipment;

Furthermore, under no circumstances shall Toshiba be liable for any consequential loss and/or damage including but not limited to the following: loss of profit, interruption of business, the loss of recorded data whether caused during normal operation or misuse of the product.



Avoid using chemicals (such as air refreshers, . cleaning agents, etc.) on or near the TV pedestal. Studies indicate that plastics may weaken and crack over time from the combination effects of chemical agents and mechanical stress (such as weight of TV). Failure to follow these instructions could result in serious injury and/or permanent damage to TV and TV pedestal. Cleaning the screen and cabinet. Turn off the power, and clean the screen and cabinet with a soft, dry cloth. We recommend that you do not use any proprietary polishes or solvents on the screen or cabinet as this may cause damage.

CAUTION: To prevent possible electric shock, protect the power cord from being pinched when attaching the pedestal stand.

DO use a soft, dry cloth to clean the unit.

NOTE

Interactive video games that involve shooting a "gun" type of joystick at the on-screen target may not work with this TV.



Get started with Freeview

Freeview gives you over 50 TV channels to play with, not to mention 25 radio stations. Start watching all your favourite TV content today, just connect your aerial and tune in.

Keep up-to-date

New channels are launched on Freeview from time to time along with other updates to the service. So it pays to retune your digital TV periodically to make sure your Digital TV/Radio channels are up to date. To retune your Toshiba Digital TV, please refer to the following page.

Alternatively find out more on the dedicated Freeview website: www.freeview.co.uk/retune

Freeview.co.uk

Freeview service is subject to availability. Aerial upgrade may be required.

Re-tuning: TOSHIBA Freeview products

4 Steps (Steps 1-4)

Make sure your TV is on and press 80

for the BBC News channel

This guide can be used to help you re-tune the following product with the remote control below:

TOSHIBA Digital TV







 Press ▲ or ▼ to select Auto tuning, and press OK to enter the submenu.



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3) Press ▲ or ▼ to select Tuning Mode and press ◀ or ► to select ATV, DTV or ATV and DTV.

4) Pre Sta OK

 Press ▲ or ▼ to select Start Scan and press
OK to start Auto tuning.



TOSHIBA Customer Helpline: 0871 495 0730

TOSHIBA Online Support: www.toshiba.co.uk/tv-dvd-support

*This process may affect any saved information stored on your product, including your favourites list. Please consult your instruction manual or contact the manufacturer using the details above.

3. REMOTE CONTROL

Simple at-a-glance reference of your remote control.



- 1 Switch between TV ON or Standby
- 2 Switch between external input sources
- 3 Still Picture
- 4 To display the teletext screen
- 5 TEXT subtitle pages if available
- 6 Stereo/Bilingual transmissions
- 7 Number buttons
- 8 Audio Description
- 9 Switch between ATV and DTV
- 10 Change the volume
- 11 Change the channel
- 12 In TV mode: Display on-screen information In Text mode: Access the index page

- 13 Mute the sound
- 14 Display the QUICK access menu
- 15 Exit the menu system
- 16 Display EPG
- 17 Go to the previous level of the menu
- 18 Display the on-screen menu
- 20 Colour button: Text control buttons
 - Reveal concealed text
 - Hold a wanted page
 - Enlarge text display size
 - Image while viewing a normal picture

Inserting batteries and effective range of the remote



Remove the back cover to reveal the battery compartment and make sure the batteries are inserted the right way round. Suitable battery types for this remote are AAA, 1.5V.

Do not combine a used, old battery with a new one or mix battery types. Remove exhausted batteries immediately to prevent acid from leaking into the battery compartment. Dispose of them in accordance with instructions on page 12 of this manual. Warning: batteries must not be exposed to excessive heat such as sunlight or fire.

The performance of the remote control will deteriorate beyond a distance of five metres or outside an angle of 30 degrees from the centre of the television. If the operating range becomes reduced the batteries may need replacing.

> 4. TV BUTTONS / CONTROLS / CONNECTIONS

1. FRONT



2. BACK



NOTE

- The information on this page summarises the general layout of your Toshiba TV. For a more detailed explanation please refer to the full owner's manual which can be found at <u>www.toshiba-om.net</u>.
- · Before connecting external equipment turn off all main power switches.
- USB socket has limited functionality and Toshiba takes no responsibility for damage to other connected equipment.

5. CONNECTING TO EXTERNAL DEVICES

PC



HDMI



- The HDMI input on your TV receives digital audio and uncompressed digital video from an HDMI source device, such as Blu-ray Disc™ players, camcorders of surround sound system.
- Press ⊕ to select HDMI1 or HDMI2 mode.

NOTE

You can control the basic functions of connected audio/video devices using the television's remote control if you connect an HDMI® CEC compatible AV amplifier, Satellite Decoder, Cable system Decoder, or playback device.

MHL/USB



Enjoy photo, music and video files stored on USB device.

English

MHL-compatible Device (mobile phones etc.) Connect the device to the HDMI 2 port on the TV using an MHL cable (not supplied).

> 6. TURNING ON THE TV FOR **THE FIRST TIME**

Aerial

1. Connecting to an Antenna

Before switching on your Toshiba TV make sure you have connected an aerial and all relevant external equipment.



2. Turn the TV on

Press U/I or U to turn the TV on from Standby.



3. Language

When you connect your TV for the first time, the **Language** screen will appear.

English	Français	Deutsch		
spañol -	Italiano	Português		
Nederlands	Svenska	Dansk		
Norsk	Suomi	Polski		
lovenščina	Magyar	Slovensky		
lesky ·	Русский	Română Ελληνικά		
български	Srpski			
Hrvatski	Türkçe	Українське		
Gaeilge	and the second se	And the second se		

Press ▲ ▼ ◀ ► on the on the remote control to select the language and press OK.

Quick Setup screen will appear.

4. Quick Setup



For details of the **Quick Setup** menu operation, refer to "**Basic Operation of Quick Setup**" below.

NOTE

- For countries without confirmed DTV broadcast standards some features / programmes may not be fully supported.
- To select picture settings best suited to the home environment select "Home" as your location.
- If Store mode is selected an automatic demo sequence will activate along with predefined picture settings.
- It is possible to return to the Quick Setup screen by pressing MENU SETUP Quick Setup.
- Detailed setup information can be found at <u>www.toshiba-om.net</u>

Basic Operation of Quick Setup



Next Setting screen will appear.

Follow the step by step guide to customise and activate basic settings.





HDMI[®] CEC Control

This is a new feature that uses CEC technology and allows you to control other Toshiba HDMI® CEC Control compatible devices from the TV remote control.



MHL TV

You can use the following functions by connecting between the TV HDMI 2 port and a USB port of compatible mobile phones etc. with an MHL cable.

- Charge with mobile phone from TV
- · Two-way remote operation between TV and mobile phone
- · Video/Audio output from mobile phone

REACH information

The European Union (EU) chemical regulation, REACH (Registration, Evaluation, Authorization and Restriction of Chemicals), entered into force on 1 June 2007, with phased deadlines to 2018.

Toshiba will meet all REACH requirements and is committed to provide our customers with information about the presence in our articles of substances included on the candidate list according to REACH regulation.

Please consult the following website <u>www.toshiba.eu/reach</u> for information about the presence in our articles of substances included on the candidate list according to REACH in a concentration above 0.1 % weight by weight.

Cleaning the screen and cabinet ...

Turn off the power, clean the screen and cabinet with a soft, dry cloth. We recommend that you do not use any proprietary polishes or solvents on the screen or cabinet as this may cause damage.

Disposal...

The following information is only for EU-member states:

Disposal of products

The crossed out wheeled dust bin symbol indicates that products must be collected and disposed of separately from household waste. Integrated batteries and accumulators can be disposed of with the product. They will be separated at the recycling centres.

The black bar indicates that the product was placed on the market after August 13, 2005. By participating in separate collection of products and batteries, you will help to assure the proper disposal of products and batteries and thus help to prevent potential negative consequences for the environment and human health.

For more detailed information about the collection and recycling programmes available in your country, please visit our website (<u>www.toshiba.eu/recycling</u>) or contact your local city office or the shop where you purchased the product.

Disposal of batteries and/or accumulators

The crossed out wheeled dust bin symbol indicates that batteries and/or accumulators must be collected and disposed of separately from household waste.

If the battery or accumulator contains more than the specified values of lead (Pb), mercury (Hg), and/or cadmium (Cd) defined in the Battery Directive (2006/66/EC), then the chemical symbols for lead (Pb), mercury (Hg) and/or cadmium (Cd) will appear below the crossed out wheeled

dust bin symbol. By participating in separate collection of batteries, you will help to assure the proper disposal of products and batteries and thus help to prevent potential negative consequences for the environment and human health.

For more detailed information about the collection and recycling programmes available in your country, please visit our website (<u>www.toshiba.eu/recycling</u>) or contact your local city office or the shop where you purchased the product.

EU Conformity Statement

This product is carrying the CE-Mark in accordance with the related European Directives.

Responsible for CE-Marking is TOSHIBA, 23 Davy Road, Plymouth, PL6 8BY, UK

This product is labeled with CE Mark in accordance with the related European Directives, notably Low Voltage Directive 2006/95/EC, Electromagnetic Compatibility Directive 2004/108/EC and RoHS Directive 2011/65/EU.

Furthermore the product complies with the Ecodesign Directive 2005/32/EC (EuP) and 2009/125/EC (ErP) and its related implementing measures.

If this product has an integrated Wireless LAN feature, the Radio Equipment and Telecommunications Terminal Equipment Directive 1999/5/EC is also applicable.

DVB is a registered trademark of the DVB Project

SUPPORT

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WWW.TOSHIBA.CO.UK/TV-DVD-SUPPORT

OR CONTACT THE TOSHIBA CUSTOMER HELPLINE ON 0871 495 0730

Register your TV online at: www.toshiba.co.uk/registration

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EU



> 8. LICENSE INFORMATION

English

- Manufactured under license from Dibigrial PLUS
 Manufactured under license from Dolby Laboratories. Dolby and the double-D symbol are trademarks of Dolby Laboratories.
- ·HOMI
- HDMI, the HDMI logo and High-Definition Multimedia Interface are trademarks or registered trademarks of HDMI Licensing LLC in the United States and other countries.
- MPEG Layer-3 audio coding technology licensed from Fraunhofer IIS and Thomson.
- THIS PRODUCT IS LICENSED UNDER THE MPEG-4 VISUAL PATENT PORTFOLIO LICENSE FOR THE PERSONAL AND NONCOMMERCIAL USE OF A CONSUMER FOR (i) ENCODING VIDEO IN COMPLIANCE WITH THE MPEG-4 VISUAL STANDARD ("MPEG-4 VIDEO") AND/OR (ii) DECODING MPEG-4 VIDEO THAT WAS ENCODED BY A CONSUMER ENGAGED IN A PERSONAL AND NON-COMMERCIAL ACTIVITY AND/OR WAS OBTAINED FROM A VIDEO PROVIDER LICENSE BY MPEG LA TO PROVIDE MPEG-4 VIDEO, NO LICENSE IS GRANTED OR SHALL BE IMPLIED FOR ANY OTHER USE ADDITIONAL INFORMATION INCLUDING THAT RELATING TO PROMOTIONAL. INTERNAL AND COMMERCIAL USES AND LICENSING MAY BE OBTAINED FROM MPEG LA. L.L.C. SEE HTTP://WWW.MPEGLA.COM
- THIS PRODUCT IS LICENSED UNDER THE AVC PATENT PORTFOLIO LICENSE FOR THE PERSONAL AND NON-COMMERCIAL USE OF A CONSUMER TO (i)ENCODE VIDEO IN COMPLIANCE WITH THE AVC STANDARD ("AVC VIDEO) AND/OR (ii)DECODE AVC VIDEO THAT WAS ENCODED BY A CONSUMER ENGAGED IN A PERSONAL AND NON-COMMERCIAL ACTIVITY AND/OR WAS OBTAINED FROM A VIDEO PROVIDER LICENSED TO PROVIDE AVC VIDEO. NO LICENSE IS GRANTED OR SHALL BE IMPLIED FOR ANY OTHER USE ADDITIONAL INFORMATION MAY BE OBTAINED FROM MPEG LLA.L.L.C. SEE HTTP://WWW.MPEGLA.COM

- DIVX

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Covered by one or more of the following U.S. patents: 7.295.673: 7.460.668: 7.515.710: 7.519.274 ABOUT DIVX VIDEO: DivX® is a digital video format created by DivX. LLC. a subsidiary of Rovi Corporation. This is an official DivX Certified® device that plays DivX video. Visit divx.com for more information and software tools to convert your files into DivX videos. ABOUT DIVX VIDEO-ON-DEMAND: This DivX Certified® device must be registered in order to play purchased DivX Video-on-Demand (VOD) movies. To obtain vour registration code. locate the DivX VOD section in your device setup menu. Go to vod.divx. com for more information on how to complete your registration.

- - MHL, the MHL logo, and Mobile High-Definition Link are trademarks or registered trademarks of MHL licensing, LLC.
- Blu-ray Disc™, Blu-ray™ are trademarks of the Blu-ray Disc Association

> 9. SPECIFICATIONS

	Receiving systems			Power consumption		32W	64W	
	DVB-T Broadcast systems/ Broadcast systems			ystems/channels	(approx.)		32L	70W
	channels UK	UHF 21-68	PAL-I	UHF UK21-UK69			40L	98W
	France	VHF 05-10 (VHF 01-05	PAL-B/G	UHF E21-E69 VHF E2-E12.	Standby pow sumption (ap		0.3W	
		UHF 21-69		S1-S41	Energy Effici	ency Class	32W	A+
	Germany	VHF 05-12	SECAM-L	UHF F21-F69	3,		32L	A+
		UHF 21-69		VHF F1-F10, B-Q			40L	A+
	Austria	VHF 05-12		UHF R21-R69				
	Switzerland	UHF 21-69 VHF 05-12		VHF R1-R12	On-mode pov sumption ¹ (a)		32W	31.4W
	Switzerland	UHF 21-69			camption (a	pprox.)	32L	31.4W
	Italian		(D,E,F,G,H,H1,H2				40L	47.8W
	UHF 21-69		,D,E,F,G,H,H1,H2)		Annual power consump- tion ² (approx.)			45.8KWh/y
	Spain	UHF 21-69			don (approx.	/	32L	45.8KWh/y
	Nederlands	VHF 05-12					40L	69.8KWh/y
	reachande	UHF 21-69						in default settings.
	Greece VHF 05-12 UHF 21-69			² Energy consumption XYZ kWh per year, based on the power consumption of the television operating 4 hours per day for 365 days. The actual energy consumption will depend on how the television is used.				
	DVB-C Broade	cast system	15					
	Video Input	PAL, SECA	AM, NTSC 3.58/4.4	13	Dimensions		.8cm (H) 73.5cm	
	External con	nnections			(approx.)		.8cm (H) 73.5cm	
	EXT1 I	nput/Output		Auto, Mixed, RGB, Composite, S-Vídeo TV Out			.3cm (H) 92.5cm mension includes	
	EXT2/EXT3	nput		EXIT2) Video	Weight T	/ with stand	32W	6.0kg
	2.012.2.00			EXIT3) Y.	(approx.)		32L	6.0kg
				P _B /C _B /P _R /C _R			40L	9.0kg
	RGB/PC I	nput	D-sub F	RGB	G	ross weight	32W	8.5kg
	HDMI 1/2	nput	HDMI®				32L	8.5kg
	Audio	÷ .					40L	12.0kg
	EXT2/EXT3			Audio L + R (shared)		/ without	32W	5.5kg
	Digital Audio			Coaxial	st	and	32L	5.5kg
	USB Port		(S/PDIF) Interface version:	USB 2.0			40L	8.5kg
USE			ISB Class: USB Flash Drive					
		File system: FAT32		Operating Conditions	· · · · · · · · · · · · · · · · · · ·	Temperature: 5°C - 35°C (41°F - 94°F)		
		The system. 17(102			oonanono	Humidity: 20% - 80% (non-condensing)		
	Stereo A2, Nicam 2 Carrier System		Supplied ac-	Remote control CT-90326				
				cessories	2 batteries	2 batteries (AAA, IEC R03 1.5V)		
	Visible Screen Size 32W 80		30cm	Screw (M4		4*12 x 4)		
	(approx.)			30cm		,		
	(approx.)			l02cm				
			40L	102cm				
	Screen Resolution		32W 1	366 x 768				
	40		32L 1	920 x 1080				
			40L 1	1920 x 1080	Specification is subject		tion is subject to	change without notice
			16:9					
	Sound Output (at 10 % distor		Main: 7	7W + 7W				© TOSHIBA All rights reserved.

TOSHIBA 23 Davy Road; Plymouth, PL6 8BY, UK

> 10. CONSUMER PRODUCTS EUROPEAN STANDARD WARRANTY

Warranty Coverage

1. System Warranty

The Toshiba Limited Warranty is applicable to all "Systems" sold since 01.01.2013. Toshiba warrants any Toshiba TV, Blu-ray-/DVD-Player, Satellite Receiver as well as TV-Ac-cessory ("System") first sold to an end-user to be free from defects in components and workmanship under normal use for the duration of the warranty period which is twelve (12) months (Warranty Period), provided that any claims under this Limited Warranty must be applied for within the Warranty Period. The warranty period commences on the original date of purchase. Your original purchase invoice (sales receipt), showing the date of purchase, model number and serial number of the System, is your proof of the date of purchase.

This warranty is only applicable in countries which are covered under this Limited Warranty for your product, i.e. any country where Toshiba or its Authorised Service Providers offer warranty service subject to the terms and conditions provided in this warranty. You will find the list of covered countries at the end of this booklet.

This warranty covers the costs of service parts and labour required to restore your System to full working order. Toshiba will, at its option, repair or replace any defective Systems or parts thereof covered by this warranty with new or factory refurbished parts or Systems that are equal to new products in performance. A System or part that is repaired or replaced under this Limited Warranty shall be covered for the remainder of the original warranty period applying to the System or part, or for three months (3), whichever is longer. All exchanged parts and Systems replaced under this warranty will become the property of Toshiba. Further claims against Toshiba are expressly excluded.

This Limited Warranty is a commercial warranty granted by Toshiba and it does not affect your statutory rights, which may provide for additional rights available to consumers.

2. Customer Replaceable Unit

Toshiba may service Customer Replaceable Units such as TV stands or remote control to end-user by shipment. Upon receipt by the end-user of the replacement part, the original part becomes the property of Toshiba. If requested by Toshiba, the original part should be returned to Toshiba at Toshiba's expense. In the event that the original part is not received by Toshiba within fifteen (15) working days fol-lowing end-user's receipt of the shipment instructions, end-user will be charged the retail value of the replacement part.

Warranty Exclusions and Disclaimer

The Limited Warranty with respect to your System is sub-ject to the following exclusions and limitations:

1. Exclusions

This Limited Warranty does not extend to:

- 1 Any System not manufactured by or for Toshiba, or sold to an end-user in a country not covered under this warranty.
- 2 Any System that has been damaged or rendered de-fective (a) as a result of use of the System other than for its normal intended use, failure to use the System in accordance with the User's Manual or other misuse, abuse, or negligence to the System; (b) by the use of parts not manufactured or sold by Toshiba; (c) by modification of the System; (d) as a result of service by any-one other than Toshiba or a Toshiba Authorised Ser-vice Provider; (e) by improper transportation or packing when returning the System to Toshiba or a Toshiba Au-thorised Service Provider; or (f) by improper installation of third party products (e. g. memory expansion cards).
- **3** Any System or parts thereof from which labels or serial numbers have been modified or made illegible.
- 4 Regular maintenance, inspection, fair wear and tear of consumable parts, e. g. remote control.

Fnalish

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- Cosmetic damages such as scratches and dents, scratched, faded or discolored frames, covers and plastics.
- 6 Commercial or professional use of the System.
- 7 Environmental damages and/or defects resulting from smoke, dust, carbon black or other external influences.
- 8 Defects due to force majeur as e.g. lightning, water, fire, incorrect voltage, insufficient ventilation.

If Toshiba's operating and maintenance instructions are not complied with, replacement parts or materials are used which do not correspond to the original specifications, or interventions are carried out through unqualified personnel or if the System shows any indication of misuse, overuse, negligent handling you will have to furnish proof that the defect was not caused by one of these circumstances.

If the system is not entitled to this Limited Warranty due to one of the above mentioned reasons, Toshiba can still of-fer a repair, if requested by the customer. Please note that in this case Toshiba may charge the end-user for parts, labour and expenses. Furthermore Toshiba reserves the right to charge the end-user for the preparation of the cost estimate. Moreover, Toshiba may charge the costs incurred for the inspection of the System in cases where a damage or defect under this Limited Warranty has been negligently alleged which actually did not exist.

Toshiba is not liable for any transport/delivery/ insurance costs, import duties, taxes, licensing fees and any charges from telephone/fax communication as consequence of the failure of the System.

2. Disclaimer of Warranty

Except for the express warranty provided and to the extent permitted by applicable law. Toshiba. its Authorised Re-sellers or Authorised Service Providers do not issue any warranty or guarantee for your System. Toshiba expressly excludes any other liability, whether express or implied, to the fullest extent allowed by the law. In particular, but without limit to the generality of the exclusion, any implied terms as to merchantability, satisfactory quality, fitness for a particu-lar purpose and/or non-infringement of third party rights are excluded whether in contract or tort. Any implied warranties that may be imposed by law are limited in duration to the term of the express limited warranty given by Toshiba to the extent permitted by applicable law. To the maximum extent permit-ted by applicable law, in no event shall Toshiba or its supplier be liable for (1) damage to, or loss or corruption of records, data or removable storage media, or (2) any damages

what-soever (including direct or indirect damages, loss of business profits, lost savings or other special, incidental, exemplary or consequential damages whether for breach of warranty, contract, strict liability, tort or otherwise) arising out of or resulting from the use of or inability to use the products and/or the enclosed written materials, even if Toshiba, its supplier, an authorised Toshiba representative, service provider or dealer have been advised of the possibility of such damages or of any claim by any third party. Any liability of Toshiba or its sup-plier which is not excluded shall be limited to the purchase price of the System.

Obtaining Warranty Service

Your Toshiba Limited Warranty includes a Carry-in or Send-in warranty service. In some countries, a Pick-up & Return warranty service might also be provided. To find out about the local coverage, please contact Toshiba or your Authorised Service Provider.

The warranty service will be subject to the following terms and conditions:

- 1 Repair service is available for Systems purchased and located within a country where Toshiba or its Authorised Service Providers offer warranty service subject to the terms and conditions provided in this Limited Warranty. Claims under this Limited Warranty will be honoured only if made within the warranty period.
- 2 Refer to the list with contact information for Toshiba and its Authorised Service Providers in the respective countries at the end of this booklet.
- 3 Before contacting Toshiba, please:
- Check if your System is connected to mains and switched on correctly;

Reset the System to its original configuration by removing accessories and external connections; unplug any remote storage devices or other peripherals;

- Consult the User's Manual for important tips on how to operate and troubleshoot your System;
- Note down System name, model number, serial number, hardware and software configuration and a description of the problem (e. g. error messages that appear on the screen);

- 4 Call the Toshiba Support Centre in the country where you are located in. Toshiba will attempt to resolve warranty is-sues over the telephone and may require your assistance in performing routine diagnostic procedures in connection with this call. Should the Toshiba Support Centre isolate hardware malfunctions on your system, you will be provided with an identification number and service instructions by the most convenient means (e. g. fax, email, voice).
- 5 If your System is eligible for Pick-up & Return warranty service, Toshiba will arrange pick up of the defective unit from your location, repair it and return it back to your location. Toshiba will incur all repair, logistics and insurance costs in this process.
- 6 Under the terms of Carry-in or Send-in warranty service, you will be required to deliver your Toshiba System to a Toshiba Authorised Service Provider for warranty repair and arrange for its collection on completion of repair. You must prepay any shipping charges, taxes, or duties associated with transportation of the System to and from the Toshiba Authorised Service Provider. In addition, you are responsible for insuring the System both for delivery and collection as neither Toshiba nor the company offering warranty service on Toshiba's behalf, have any liability for damage or loss in transit.
- 7 Secure proper packing of the unit if you send it in or in case of pick up through Toshiba. Damages caused by improper packing by the end user will not be covered by Toshiba.

Registration

Please register your warranty now at:

www.toshiba-europe.com/registration Registration will help us to provide you with speedy ser-vice should you need to have your product repaired under warranty and it enables you to receive news about essen-tial updates, details about new products and special offers to help you get the most from your Toshiba product. The latest terms and conditions of the Toshiba Limited Warranty can be found at our website:

www.toshiba-europe.com/services

Geographic Coverage

Below you will find a list of countries which are covered under the Toshiba Limited Warranty for your products. You can find the contact details of our Toshiba Support Center or Authorised Service Providers at:

www.toshiba-europe.com/asp-locator Warrantor of the Toshiba Limited Warranty in the respec-tive countries are the following Toshiba entities:

Toshiba Europe GmbH, Germany

Albania, Austria, Bosnia & Herzegovina, Bulgaria, Croa-tia, Cyprus, Czech Republic, Estonia, Germany, Greece, Hungary, Kosovo, Latvia, Lithuania, Macedonia, Malta, Montenegro, Poland, Portugal, Romania, Serbia, Slova-kia, Slovenia, Spain, Switzerland

Toshiba Information Systems (UK) Ltd., United Kingdom

Denmark, Finland, Iceland, Ireland, Norway, Sweden, United Kingdom

Toshiba Systemes (France) S.A.S., France France Métropolitaine, Italy





If you wish to view the advanced function but do not have access to a computer or the internet, please contact your nearest Helpline from the numbers shown below.

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Country name locally	Contact Number
Österreich	0810 - 144 122 (7,3ct/min aus dem Festnetz der Telekom Austria, Mobil ggf. abweichend)
Belgique / Belgie	02 391 01 01
България	0294 21141
Hrvatska	01 653 9737
Κύπρος	22 872 111
Česká republika	323 204191
Danmark	80 88 93 38
Eesti Vabariik	69 97 800
Suomen tasavalta	0800 77 35 03
France	09 69 32 64 84
Deutschland	02131 52 40 999 (Ortstarif, abweichender Mobilfunktarif möglich)
Gibralter	200 76334
Ελλάδα	210 9554298
Magyar Köztársaság	00 36 23 428 870
Island	00 45 80 88 93 38
Yisrā'el	03 953 5900
Italian	039 609 9301
Latvijas	00 372 69 97 800
Lietuvos	00 372 69 97 800
Luxembourg	00 32 2 391 01 01
Nederlanden	00 32 2 391 01 01
Norge	800 573 57
Polska	0 71 796 95 05
Portugal	707 265 265
Republic of Ireland	01 246 7780
România	021 3169 393
Российская Федерация	8 800 100 05 05
Slovensko	0042 323 204191
España	902 33 22 34
Sverige	0201 70 16 00
Schweiz / Suisse	0900 57 58 58 (CHF 1.49 / Min.)
Türkiye	0 212 340 6080
U.K.	0871 495 0730
Україна	8(044) 351 13 17
лимба молдовеняскэ	00380 443 511 317

Please note the telephone number applies to advanced owner's manual enquiries and not general operation of the TV.

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